

Matrix

Recovery Service



Our customers
are **PEOPLE**,
not vehicles

MX1

Basic Security

MX2

Enhanced Security

MX3

Ultimate Security, Personal Safety
and Convenience

**Terms and conditions apply*

Company Overview

MiX Telematics is a JSE-listed company that came into operation in 1996. Over time and through continuous innovation and development, the company experienced exponential growth which ultimately resulted in the international telematics giant: **MiX Telematics**.

Today, MiX Telematics is a global leader in stolen vehicle recovery and fleet management solutions and has established a presence in over 110 countries, across 6 continents. With access to the top technology and expertise from our many branches spanning the globe, it is no surprise that we are known as one of the most technologically advanced stolen vehicle recovery companies in South Africa.

Furthermore, with our exceptional standards and our core value of '**Our Customers are PEOPLE, not vehicles**', we are able to provide a unique service offering that has propelled us to the top of our industry in terms of service delivery.

Thus, with our state-of-the art technology, our dependable Matrix Recovery Service, our customer-orientated approach and a global recognition, our customers can now experience serenity over their vehicle anxieties, knowing that their personal safety and security is always in the best of hands - our hands!

**A global leader
in stolen vehicle
recovery and fleet
management
solutions**

Recovery service by



MATRIX SVR TABLE OF PRODUCT FEATURES

	FEATURE	BENEFIT	MX1	MX2	MX3
	Insurance Approved	May lower your premium with most insurers.	✓	✓	✓
	FastTrac	Locate the proximity of your vehicle quickly, provided GSM coverage is available.	✓	✓	✓
	X-Ray Vision	Locate the proximity of your vehicle even when it is parked in a basement or under a roof, provided GSM coverage is available.	✓	✓	✓
	Self-Powered Back-Up Battery	Keeps the unit active, for a limited period of time, when your vehicle's battery is disconnected or runs flat over a period of time.	✓	✓	✓
	National Network Coverage	Enables tracking of your vehicle throughout South Africa, provided GSM coverage is available from our chosen network provider.	✓	✓	✓
	Auto-Test	The functionality of your unit is automatically tested at regular intervals, however, you are required to test your unit at least once a month.	✓	✓	✓
	24/7 National Operations Centre	24/7, 365 day access to Matrix Recovery Services.	✓	✓	✓
	Dedicated Recovery Teams	Access to privately contracted rapid response agents in association with the SAPS, nationally.	✓	✓	✓
	Recovery*	No additional costs when a real recovery is made for stolen and/or hijacked vehicles.	✓	✓	✓
	Confidence Checks	Contact MiX Telematics at any time of the day to test your unit.	✓	✓	✓
	Battery Tamper Alarm	Alerts MiX Telematics when your battery is being tampered with.		✓	✓
	Internet Tracking**	Enables you to locate your vehicle(s) any time of the day or night.		✓	✓
	GPS "PinPoint" Positioning	Enables positioning the location of your vehicle.		✓	✓
	DID - "Driver Identification Device"	Early warning system alerting MiX Telematics should your DID not be present when your vehicle is being driven.		✓	✓
	Panic Button Remote Control*** (Optional for MX2, Standard for MX3)	Enables you to transmit a silent distress signal when you sense danger by pressing any one of the 3 buttons on the remote for longer than 3 seconds.		✓	✓
	Crash Alert	When your vehicle is involved in a serious crash, an alert is sent to MiX Telematics informing them of the crash and your location.			✓
	Roadside Assistance*	If you breakdown, simply press the yellow button on your remote and we will call you to send roadside assistance to your GPS co-ordinates.			✓
	Cell Phone Positioning	Receive an SMS stating the GPS co-ordinates, average speed and the closest cell phone tower, simply by sending an SMS to the unit in the vehicle.			✓
	NoGo-Zones	Should your vehicle enter a predefined 'unsafe' area, an alarm will notify MiX Telematics as a potential danger warning and we will contact you.			✓
	Logbook****	Enables you to generate a logbook based on your travels for private or business related trips.			✓
	Service Notification	Notifies you when your vehicle is in need of its next service. (Requires registration)			✓

* Terms and Conditions Apply ** Requires registration via website or by phoning (011) 654 8090 as well as Internet access. ***Optional for MX2 at an additional once-off fee for remote control. ****Requires download of free software

With so many tracking products available in the market today, deciding which one best suits your needs and lifestyle often becomes a mission impossible. That is why MiX Telematics has created packages that are designed to match your safety level needs. With a choice in service offerings of either basic security, enhanced security or ultimate security with personal safety and convenience features, you are sure to find the perfect package to match all your safety requirements.



Basic Security

The MX1 Basic Security package is the entry-level phone-in unit of the MiX Telematics' stolen vehicle recovery range. However, as a product offering from the trusted and reliable Matrix Recovery Service range, it is the ideal solution when recovering* your vehicle becomes a reality.

Price Options for Private Individuals:

Cash Option	MX1
Cost of Hardware (Once-off)	R1 699.00
Monthly Subscription Fee	R 105.00
Budget (36 month Contract)	MX1
Cost of Hardware	N/A
Monthly Subscription Fee	R 139.00

Please note: This is our standard pricing, but you may be entitled to certain discounts offered by MiX Telematics' many partners. MiX Telematics will attempt to keep annual escalation at 8% (eight percent) or the consumer price index, whichever is greater.

*Recovery process does not necessarily involve the use of the helicopter service.

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Enhanced Security

When basic security is not enough, our MX2 Enhanced Security package is your ideal solution. **With all the benefits of the MX1 Basic Security package**, this enhanced package offers additional features that enable us to know that your vehicle is being tampered with through our DID (Driver Identification Device) technology. Furthermore, with the extra additional benefit of Internet tracking*, you can be more in control of your vehicle's whereabouts. **You will also receive the first 30 positions per month for free when doing positioning over our Internet tracking site!**

Price Options for Private Individuals:

Cash Option	MX2
Cost of Hardware (Once-off)	R2 999.00
Monthly Subscription Fee	R 179.00
Budget (36 month Contract)	MX2
Cost of Hardware	N/A
Monthly Subscription Fee	R 249.00

Please note: This is our standard pricing, but you may be entitled to certain discounts offered by MiX Telematics' many partners. MiX Telematics will attempt to keep annual escalation at 8% (eight percent) or the consumer price index, whichever is greater.



*Internet Tracking requires registration via website or phoning (011) 654 8090 as well as Internet access.

Ultimate Security, Personal Safety and Convenience



This package not only includes all the features of the MX1 and MX2, but also offers additional personal safety and security offerings such as Crash Alert (for when your vehicle is involved in a serious accident), predefined 'NoGo-Zones' (for alerting MiX Telematics when your vehicle enters a high risk area) and roadside assistance (for when your vehicle breaks down and you need immediate help sent to your GPS location).

The MX3 not only provides world class personal safety and security, but it also offers convenience features that will assist with the unavoidable day-to-day motor vehicle realities. These motor vehicle realities include: motor vehicle break-downs, vehicle collisions, motor car service checks, and business and/or private trip records for tax purposes. For this, the MX3 offers an automated logbook (no more manual documentation required), service notifications (prevents negative impacts on your warranty) and Cell Phone Positioning.

If a complete lifestyle solution for all your motor vehicle responsibilities is what you want, then the MX3 Ultimate Security, Personal Safety, and Convenience package is what you need!

Price Options for Private Individuals:

Cash Option	MX3
Cost of Hardware (Once-off)	R3 499.00
Monthly Subscription Fee	R 199.00
Budget (36 month Contract)	MX3
Cost of Hardware	N/A
Monthly Subscription Fee	R 299.00

***Please note:** This is our standard pricing, but you may be entitled to certain discounts offered by MiX Telematics' many partners. MiX Telematics will attempt to keep annual escalation at 8% (eight percent) or the consumer price index, whichever is greater.

MiX Telematics' Promise to you

At MiX Telematics we invest strongly in our value proposition of **'Our customers are people, not vehicles'**. For this very reason, we believe that after a hijacking, recovering our customer's vehicle is not where our service offering should end. Although the vehicle may have been recovered, we like to take things a step further and ensure that our client recovers too! This is why we offer all our clients a free trauma counseling session after they have been involved in a hijacking. **This way we can continue to look after our real customer - you!**

M'X1

Basic Security

M'X2

Enhanced Security

M'X3

Ultimate Security, Personal Safety and Convenience



Recovery service by

Matrix



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